

Assurance

Assurance that delivers confidence

OCM

Building confidence in an increasingly complex world

Every organisation faces uncertainty and regulatory expectations. Projects become more complex. Technology introduces new risks and opportunities. Boards, executives and stakeholders require greater transparency and accountability than ever before.

While risk can never be eliminated, organisations that understand their risks and maintain effective assurance processes are better positioned to make informed decisions, respond to change and achieve sustainable success.

OCM works alongside organisations to provide independent assurance that governance arrangements are effective, risks are appropriately managed, controls are operating as intended and investments are delivering expected outcomes.

Our approach focuses on providing clarity where uncertainty exists, confidence where decisions matter most, and practical recommendations that strengthen organisational performance.

We deliver assurance services that are independent, objective and aligned to organisational priorities, helping leaders make decisions with confidence.

Challenges we help solve

- Limited visibility of organisational risk
- Governance and control weaknesses
- Regulatory compliance obligations becoming more complex
- Assurance activities operating in silos
- Major projects requiring independent oversight
- Difficulty demonstrating accountability to stakeholders
- Weak risk management and assurance frameworks
- Emerging cyber, technology and data risks
- Inconsistent assurance coverage across critical activities
- Lack of confidence in the effectiveness of controls
- Limited insight into organisational performance
- Fraud, misconduct and integrity concerns.

How we help

Internal audit, risk and governance
Strengthening governance, risk management and decision-making through independent assurance and advisory services.

Compliance and regulatory assurance
Strengthening compliance, accountability and regulatory confidence through critical assessments and framework reviews.

Project, program and commercial assurance
Providing assurance across major projects and programs to support effective delivery, governance and commercial outcomes.

Process improvement and control effectiveness
Enhancing performance and efficiency through process reviews, control assessments and targeted improvement opportunities.

Digital, cyber and data assurance
Improving security, resilience and technology confidence through digital, cyber and data assurance services.

Business resilience and organisational assurance
Building organisational readiness and resilience through continuity, crisis management and assurance reviews.

Independent external quality assessment
Confirming internal audit effectiveness and conformance with IIA Standards, as required at least once every five years.

Local government service reviews
Helping councils understand, out of the dozens of services they are delivering to the community, which ones are working well, at what cost and where they can be improved.

Delivering results that matter

Enterprise internal audit transformation

Challenge
A large public sector organisation required greater assurance coverage across strategic, operational and compliance risks while improving efficiency and reducing duplication across assurance providers.

What we did
Reviewed enterprise risks, mapped assurance activities, developed a coordinated assurance framework and redesigned the internal audit program to align assurance effort with risk exposure.

Outcome
Improved assurance coverage, clearer accountability, enhanced visibility of risk and a more efficient assurance model supporting executive and board oversight.

Major infrastructure claims assurance

Challenge
A major infrastructure delivery program required independent assurance over contractor claims, complex commercial arrangements and project governance.

What we did
Conducted establishment audits, commercial reviews, progress claim audits and financial health assessments while providing independent assurance over governance and commercial processes.

Outcome
Improved confidence in contractor claims, enhanced financial stewardship and strengthened governance across major project delivery.

Program assurance for a complex transformation initiative

Challenge
A large transformation program required independent oversight to assess delivery confidence, governance effectiveness and benefit realisation.

What we did
Conducted staged assurance reviews, assessed risks and controls, evaluated governance arrangements and provided practical recommendations to support delivery.

Outcome
Greater executive confidence, stronger governance, improved risk management and enhanced delivery outcomes.

Risk assurance mapping

Challenge
The organisation faced fragmented assurance activity, uncertainty regarding assurance coverage, and limited visibility over risk ownership.

What we did
Developed a comprehensive risk assurance map aligned to strategic risks, identified assurance providers, assessed coverage gaps and duplication, and established an integrated assurance model.

Outcome
Improved risk visibility, stronger coordination between assurance providers and a clearer understanding of assurance coverage across key organisational risks.

What makes us different?

We take a risk-based approach that focuses assurance efforts on the areas that matter most, delivering value beyond compliance. Combining independent assurance with practical insight, we help organisations identify issues, address underlying causes and drive improvement. Our multidisciplinary team brings expertise across audit, risk, governance, infrastructure, finance, technology, cyber and data, leaving clients with stronger capability, enhanced governance and greater assurance maturity.

Assurance that delivers confidence.
Talk with us today.



Cathy Blunt
Partner
Assurance QLD & NT
0408 080 458
cblunt@ocmau.com



Susanne Kennedy
Partner
Assurance ACT
0423 992 892
skennedy@ocmau.com



Judy Malpas
Partner
Assurance NSW & VIC
0404 901 821
jmalpas@ocmau.com



Yas Wickramasekera
Executive Director
Assurance LGAs
0438 519 002
ywickramasekera@ocmau.com

1300 882 633
talkwithus@ocmau.com
weareocm.com